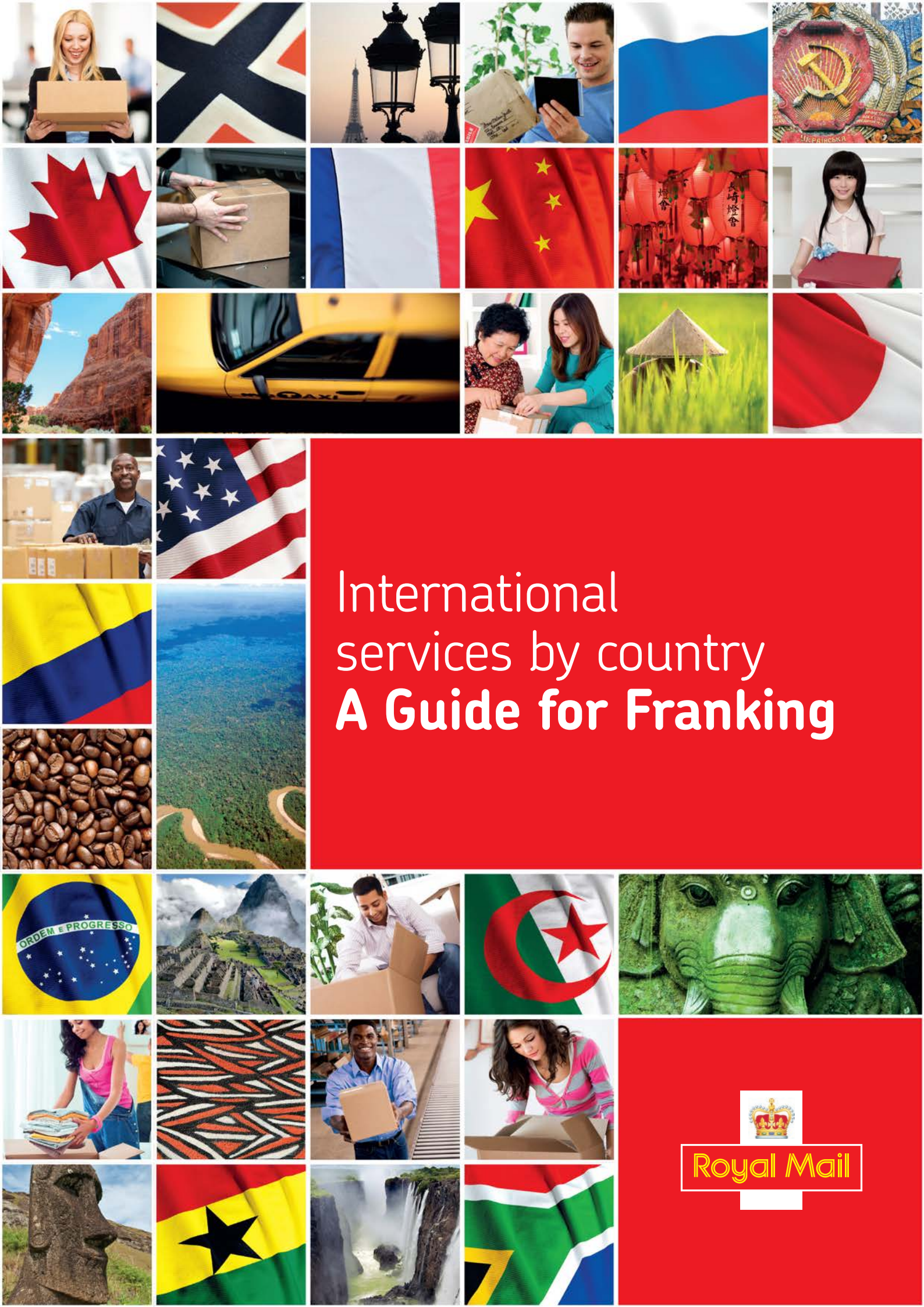

International services by country
A Guide for Franking

Royal Mail

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Contents

Go international with Franking

With Franking, there is a range of International services to send your letters and parcels overseas:

→ **International Tracked & Signed** to 60 destinations

→ **International Tracked** to 42 destinations

→ **International Signed** – for those countries not served by International Tracked & Signed

→ **International Standard** available worldwide

→ **International Economy** available worldwide

To identify which countries we classify as Europe, please see the table below. Those marked (EU) are in the European Union and incur VAT on our International Tracked services. Any countries not mentioned below are classed as Rest of World. For details go to royalmail.com/international-zones

Albania
Andorra
Armenia
Austria (EU)
Azerbaijan
Belarus
Belgium (EU)
Bosnia & Herzegovina
Bulgaria (EU)
Canary Islands
Croatia (EU)
Cyprus (EU)
Czech Republic (EU)
Denmark (inc Faroe Islands & Greenland) (EU)
Estonia (EU)
Finland (EU)
France (inc Monaco) (EU)
Georgia
Germany (EU)
Gibraltar
Greece (EU)
Hungary (EU)
Iceland
Ireland (Rep of) (EU)
Italy (inc San Marino and Vatican City) (EU)
Kazakhstan
Kosovo
Kyrgyzstan
Latvia (EU)
Liechtenstein
Lithuania (EU)
Luxembourg (EU)
Macedonia
Malta (EU)
Moldova
Montenegro
Norway (inc Spitzbergen)
Poland (EU)
Portugal (inc Azores and Madeira) (EU)
Romania (EU)
Russian Federation
Serbia
Slovak Republic (EU)
Slovenia (EU)
Spain (inc Balearic Islands) (EU)
Sweden (EU)
Switzerland
Tajikistan
The Netherlands (EU)
Turkey
Turkmenistan
Ukraine
Uzbekistan

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Afghanistan	✗	✗	✓
Aland Islands	✓	✓	✗
Albania	✓	✗	✗
Algeria	✗	✗	✓
Andorra	✓	✓	✗
Angola	✗	✗	✓
Anguilla	✗	✗	✓
Antigua / Barbuda	✗	✗	✓
Argentina	✓	✗	✗
Armenia	✗	✗	✓
Aruba	✗	✗	✓
Ascension Island	✗	✗	✓
Australia	✗	✓	✓
Austria	✓	✓	✗
Azerbaijan	✗	✗	✓
Bahamas	✗	✗	✓
Bahrain	✗	✗	✓
Bangladesh	✗	✗	✓
Barbados	✓	✗	✗
Belarus	✓	✗	✗
Belgium	✓	✓	✗
Belize	✓	✗	✗
Benin	✗	✗	✓
Bermuda	✗	✗	✓
Bhutan	✗	✗	✓
Bolivia	✗	✗	✓
Bonaire	✗	✗	✓
Bosnia & Herzegovina	✗	✗	✓
Botswana	✗	✗	✓
Brazil	✗	✓	✓
British Indian Ocean Territory	✗	✗	✓
British Virgin Islands	✗	✗	✓
Brunei	✗	✗	✓
Bulgaria	✓	✗	✗

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Burkina Faso	✗	✗	✓
Burundi	✗	✗	✓
Cambodia	✓	✗	✗
Cameroon	✓	✗	✗
Canada	✗	✓	✓
Canary Islands	✓	✓	✗
Cape Verde	✗	✗	✓
Cayman Islands	✓	✗	✗
Central African Republic	✗	✗	✓
Ceuta	✗	✗	✓
Chad	✗	✗	✓
Chile	✗	✗	✓
China (People's Republic of)	✓	✗	✗
Christmas Island (Indian Ocean)	✗	✗	✓
Christmas Island (Pacific Ocean)	✗	✗	✓
Colombia	✗	✗	✓
Comoros Islands	✗	✗	✓
Congo (Dem. Rep of)	✗	✗	✓
Congo (Rep of)	✗	✗	✓
Cook Islands	✓	✗	✗
Costa Rica	✗	✗	✓
Croatia	✓	✓	✗
Cuba	✗	✗	✓
Curacao	✗	✗	✓
Cyprus	✓	✓	✗
Czech Republic	✓	✓	✗
Denmark	✓	✓	✗
Djibouti	✗	✗	✓
Dominica	✗	✗	✓
Dominican Republic	✗	✗	✓
Ecuador	✓	✗	✗
Egypt	✗	✗	✓
El Salvador	✗	✗	✓
Equatorial Guinea	✗	✗	✓

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Eritrea	✗	✗	✓
Estonia	✗	✓	✓
Ethiopia	✗	✗	✓
Falkland Islands	✗	✗	✓
Faroe Islands	✓	✓	✗
Fiji	✗	✗	✓
Finland	✓	✓	✗
France	✓	✓	✗
French Guiana	✗	✗	✓
French Polynesia	✗	✗	✓
French South Antarctic Territory	✗	✗	✓
Gabon	✗	✗	✓
Gambia	✗	✗	✓
Georgia	✓	✗	✗
Germany	✓	✓	✗
Ghana	✗	✗	✓
Gibraltar	✓	✓	✗
Greece	✓	✓	✗
Greenland	✓	✓	✗
Grenada	✗	✗	✓
Guadeloupe	✗	✗	✓
Guatemala	✗	✗	✓
Guinea	✗	✗	✓
Guinea-Bissau	✗	✗	✓
Guyana	✗	✗	✓
Haiti	✗	✗	✓
Honduras	✗	✗	✓
Hong Kong	✓	✓	✗
Hungary	✓	✓	✗
Iceland	✓	✓	✗
India	✗	✓	✓
Indonesia	✓	✗	✗
Iran (Islamic Republic of)	✗	✗	✓
Iraq	✗	✗	✓

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Ireland (Republic of)	✓	✓	✗
Israel	✗	✓	✓
Italy	✓	✓	✗
Ivory Coast (Cote D'Ivoire)	✗	✗	✓
Jamaica	✗	✗	✓
Japan	✓	✓	✗
Jordan	✓	✗	✗
Kazakhstan	✓	✗	✗
Kenya	✗	✗	✓
Kiribati	✗	✗	✓
Kosovo	✗	✗	✓
Kuwait	✗	✗	✓
Kyrgyzstan	✗	✗	✓
Laos (People's Democratic Republic of)	✗	✗	✓
Latvia	✓	✓	✗
Lebanon	✓	✓	✗
Lesotho	✗	✗	✓
Liberia	✗	✗	✓
Libya	✗	✗	✓
Liechtenstein	✓	✓	✗
Lithuania	✓	✓	✗
Luxembourg	✓	✓	✗
Macao	✗	✗	✓
Macedonia	✗	✗	✓
Madagascar	✗	✗	✓
Mahore (also known as Mayotte)	✗	✗	✓
Malawi	✗	✗	✓
Malaysia	✓	✓	✗
Maldives	✗	✗	✓
Mali	✗	✗	✓
Malta	✓	✓	✗
Martinique	✗	✗	✓
Mauritania	✗	✗	✓
Mauritius	✗	✗	✓

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Melilla	✗	✗	✓
Mexico	✗	✗	✓
Moldova	✓	✗	✗
Mongolia	✗	✗	✓
Montenegro	✗	✗	✓
Montserrat	✗	✗	✓
Morocco	✗	✗	✓
Mozambique	✗	✗	✓
Myanmar	✗	✗	✓
Namibia	✗	✗	✓
Nauru Island	✗	✗	✓
Nepal	✗	✗	✓
Netherlands	✓	✓	✗
New Caledonia	✗	✗	✓
New Zealand	✓	✓	✗
Nicaragua	✗	✗	✓
Niger Republic	✗	✗	✓
Nigeria	✗	✗	✓
Niue Island	✗	✗	✓
North Korea (People's Democratic Republic of)	✗	✗	✓
Norway	✗	✗	✓
Oman	✗	✗	✓
Pakistan	✗	✗	✓
Palau (known also as Belau)	✗	✗	✓
Panama	✗	✗	✓
Papua New Guinea	✗	✗	✓
Paraguay	✗	✗	✓
Peru	✗	✗	✓
Philippines	✗	✗	✓
Pitcairn Island	✗	✗	✓
Poland	✓	✓	✗
Portugal	✓	✓	✗
Puerto Rico	✗	✗	✓
Qatar	✗	✗	✓

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Reunion Island	✗	✗	✓
Romania	✓	✗	✗
Russian Federation	✓	✓	✗
Rwanda	✗	✗	✓
San Marino	✓	✓	✗
Sao Tome & Principe	✗	✗	✓
Saudi Arabia	✓	✗	✗
Senegal	✗	✗	✓
Serbia	✓	✓	✗
Seychelles	✗	✗	✓
Sierra Leone	✗	✗	✓
Singapore	✓	✓	✗
Slovak Republic	✓	✓	✗
Slovenia	✓	✓	✗
Solomon Islands	✗	✗	✓
South Africa (Republic of)	✗	✗	✓
South Korea (Republic of)	✓	✓	✗
South Sudan	✗	✗	✓
Spain	✓	✓	✗
Sri Lanka	✗	✗	✓
St Eustatius	✗	✗	✓
St Helena	✗	✗	✓
St Kitts & Nevis	✗	✗	✓
St Lucia	✗	✗	✓
St Maarten	✗	✗	✓
St Vincent & The Grenadines	✗	✗	✓
Sudan	✗	✗	✓
Suriname	✗	✗	✓
Swaziland	✗	✗	✓
Sweden	✓	✓	✗
Switzerland	✓	✓	✗
Syria	✗	✗	✓
Taiwan	✓	✓	✗
Tajikistan	✗	✗	✓

Tracking and signature – service availability by country

Country	Tracked & Signed	Tracked	Signed
Tanzania	✗	✗	✓
Thailand	✓	✓	✗
Timor-Leste	✗	✗	✓
Togo	✗	✗	✓
Tokelau Islands	✗	✗	✓
Tonga	✓	✗	✗
Trinidad & Tobago	✓	✗	✗
Tristan de Cunha	✗	✗	✓
Tunisia	✗	✗	✓
Turkey	✓	✓	✗
Turkmenistan	✗	✗	✓
Turks & Caicos Islands	✗	✗	✓
Tuvalu	✗	✗	✓
Uganda	✓	✗	✗
Ukraine	✗	✗	✓
United Arab Emirates	✓	✗	✗
Uruguay	✗	✗	✓
USA	✓	✓	✗
Uzbekistan	✗	✗	✓
Vanuatu	✓	✗	✗
Vatican City State	✓	✓	✗
Venezuela	✗	✗	✓
Vietnam	✗	✗	✓
Wallis & Futuna Islands	✗	✗	✓
Western Sahara	✗	✗	✓
Western Samoa	✗	✗	✓
Yemen, Republic of	✗	✗	✓
Zambia	✗	✗	✓
Zimbabwe	✗	✗	✓

Information updates

Although correct at the date this booklet went to print, from time to time services may be added to, changed or withdrawn.

Up to date information is available at
royalmail.com/international

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